

Main Conditions of Sale

Minimum Order Value:	£50.00 Nett.
Carriage:	Charged as EXTRA from Bordon warehouse on every shipment.
Settlement:	Payment in advance of delivery unless you have an authorised credit account. Authorised credit account holders - we reserve the right to charge interest on overdue accounts. This title in the goods does not pass to you until they have been paid for in full and if you sell on the goods before the goods have been paid for, then we have the right to the proceeds of such sale.
Prices:	As ruling at the date of despatch. This price list cancels all previous price lists. This price list can be used as a guide only due to currency fluctuations.
Collections:	You are welcome to collect goods from our warehouse. However in order to avoid inconvenience to yourselves, please allow us 2 hours notification to prepare your order.
Out-of-Stock Goods:	All items out of stock will be automatically back-ordered. If you do not wish us to keep any items on back-order, please mark your order Ex-stock or cancel.
Claims:	Non-delivery of goods must be advised IN WRITING to us within 3 days of receipt of invoice, otherwise you are liable to the cost of the goods invoiced. Shortages / damages must be advised IN WRITING to us and carriers on the day of delivery.
Returns:	Goods ordered in error are subject to a 25% re-stocking charge if returned. We cannot accept back for credit, replacement or exchange any goods that have been defaced or engraved in any way. Any goods being returned must be returned within 30 days of date of invoice.
Guarantee:	All instruments are manufactured to the highest standards using correspondingly high-quality materials and are therefore guaranteed against faulty materials and workmanship. Should any defect arise due to faulty materials or workmanship then we undertake to repair or replace that item free of charge. Any defect item should be returned to our warehouse, carriage paid together with a covering letter clearly stating the reason for complaint. The guarantee does not cover instrument defects arising from fair wear and tear or improper use.
Value Added Tax:	Added to all invoices, except Export, at current rate. All prices shown in this list are exclusive of V.A.T.
Specification:	As improvement is a continuing process, we reserve the right to change specification without prior notification. E. & O.E.

Full list of Terms & Conditions of sale available on request.